

United States Postal Service®

INDUSTRYALERT

October 1, 2021

Last Day to Migrate to EPS!

The Centralized Account Processing System (CAPS) is retiring October 2021. All customers with CAPS accounts must migrate to Enterprise Payment System (EPS) as soon as possible to prevent losing the ability to mail with the Postal Service. All products are now eligible for migration to EPS.

Please do not wait for the CAPS retirement to migrate to EPS. The Postal Service will inactivate permits that have not migrated to EPS on 10/3. This will impact your ability to mail with the Postal Service. **Customers with inactivated permits must contact their local Business Mail Entry Unit (BMEU) or the Mailing and Shipping Solutions Center (MSSC) and will be required to set up an EPS account before any permits will be re-activated.**

If you have any questions or need support opening an EPS account, please contact your local BMEU or the Mailing & Shipping Solutions Center (MSSC) at 1-877-672-0007 or email MSSC@usps.gov

- Business hours for the MSSC are Monday-Friday from 7:00 AM - 7:00 PM Central Time

Steps to self-migrate to EPS can be found at <https://postalpro.usps.com/EPS/MigrationFactSheet>

Eligible Products and Permits currently supported for an immediate migration to EPS:

Eligible Products		Eligible Permits
<ul style="list-style-type: none">• Priority Mail• First-Class Mail, Letters, Cards, Flats, and Package Service• USPS Marketing Mail, Letters, Flats, and Parcels• Parcel Select• Media Mail• Library Mail• Bound Printed Matter• Periodicals• ACS™ and AEC	<ul style="list-style-type: none">• International Products• BRM/QBRM• eVS/CNSBPro• USPS Returns*• PC Postage/Endicia*• DFAS/SAM*• iCAPS*• Third-Party Billing (TPB)• Parcel Return Service (PRS)• Premium Forwarding Service Commercial (PFSC)• Premium Forwarding Service Local (PFSL)• Commercial Package Intercept (CPI)	<ul style="list-style-type: none">• Permit Imprint (PI)• Postage Due (PD)• Business Reply (BR)• Periodical (PE)

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